

Script / Talking Points to Encourage Continued Offertory – Holy Week 2020

- *Hi [Name], this is [Volunteer Name] calling on behalf of [Pastor/Administrator] at [Parish]. Do you have a couple minutes to chat?*
 - **If Yes:** Great!
 - **If No:** That's alright! Is there a good time that I can call back?
- *I hope you and your family are doing well and staying safe in this difficult time. I'm reaching out as part of [Parish]'s effort to stay connected with our parishioners since we're unable to be physically present together during Holy Week, and to just check-in on how you are doing. Are you holding up alright?*
- *[Small talk / chit-chat]*

[If parish is using Flocknote / e-mail blasts]:

- *We're trying to keep our parish updated on any developments by e-mail. Have you been receiving the e-mail updates from our parish?*
 - *If not, I'm happy to take down your e-mail address and will make sure our records are updated for you to receive these e-mails.*
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- *I'm assisting [Pastor/Administrator] because it is important to him that we practice social distancing and not spiritual distancing, so in case you weren't already aware, we have adapted our methods of gathering and we'll be celebrating Mass electronically until we can return to church.*
 - **[If parish is using Facebook/YouTube to livestream Mass]:** *We will be livestreaming our Masses on Facebook/YouTube, and our Diocese will be livestreaming Mass on YouTube.*
 - *We'd love to have your participation, even if it can't be in-person. The unfortunate reality here is that these unprecedented times have also had a serious impact on our offertory and financial outlook. Our weekly collections have decreased by [xx%].*
 - *Please know that this call isn't meant to make you feel pressure over a financial commitment, **we're not asking for money** – we are just working to inform our parish of the need for their continued generosity to keep our staff employed and the lights on.*
 - *If you have the capability to keep contributing, you can send your weekly envelope to the parish in the mail, drop it off in-person at the church during the designated times of [x:00 – x:00], or you can use our online portal that was created by the Diocese to contribute electronically. We're trying to make it easy for our parishioners and every bit helps.*
 - *Please continue to focus on keeping yourself and your loved ones safe, and know that [Pastor/Administrator] at and the [Parish] staff and volunteers are here for you.*

Message for Voicemail:

“Hi [Parishioner Name], this is [Your Name] calling on behalf of [Pastor] at [Parish]. A few of us have volunteered to conduct a phone-a-thon to check-in on our parishioners and see how you are holding up during these difficult times.

I hope you're staying safe and please know the parish can try to help with anything you need. If you're looking to stay connected to the parish, please check our website for regular updates from [Pastor], as well as our Facebook page.

Unfortunately, our parish is struggling during this difficult time as offertory has significantly decreased in recent weeks, so we are working to ensure our parish knows that you can contribute your weekly offering by mail directly to the parish, by dropping it off in the mail slot at the church, or online through the online giving link on our website. This is an uncertain time for most of us but every bit helps.

I wish you a wonderful Easter and please know that [Pastor] is keeping you in his prayers.

Thanks and take care!”